



# PUBLIC FACILITIES /SERVICES AND COST OF DEVELOPMENT

“We value the upgrading of the Town’s infrastructure to serve residents and improve the quality of life while recognizing the Town’s legacy of limited governmental services.

Visual physical improvements are important in maintaining our world-class community and all public improvements will reflect that standard. We sustain excellence by providing high quality police, fire and emergency services. All services and utilities are provided efficiently and effectively through the Town and private providers. As new technologies evolve, the town should prepare and embrace these opportunities as a way to enhance the quality of life of residents.”

Town of Paradise Valley  
Visioning Committee 2011

FORMAT PAGE

## 8. Public Facilities/Services and Cost of Development

Public services and facilities represent the public's commitment to the design and delivery of services, and the physical facilities required, to meet the needs of the community. These systems are necessary to support and maintain the high quality of social, physical, and economic health, safety, comfort, and general well-being expected by town residents and visitors.

The Public Facilities/Services and Cost of Development element accomplishes two objectives. First, it articulates the Town's commitment to maintaining a high level of public services in the Town, particularly those related to public safety. Second, it addresses the Cost of Development Element requirements outlined in the Growing Smarter/Plus statutes. These statutes are intended to ensure that new development pays for the public infrastructure and services that are required to serve that development.

### 8.1 Public Facilities

The Public Facilities Element discusses the public structures and properties required to meet the public infrastructure needs of the community. The Town's investments in public buildings and facilities are designed to respond to the identified needs of both the existing population and those who are expected to be here in the future.

Policies in this section provide for high quality public facilities to serve the needs of town residents and visitors.

#### GOAL PFS 8.1.1

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**Public Facilities.** Provide safe, accessible, and sustainable public buildings and facilities to meet the needs of the community.

#### Policies

**PFS 8.1.1.1 Town Campus.** The Town shall focus primary community activities, town government, and administrative services in the Town Campus complex, the "heart" of the Town of Paradise Valley.

**PFS 8.1.1.2 Accessibility.** The Town shall provide accessible public buildings and facilities to all community members.

**PFS 8.1.1.3 Green Building Design and Practices.** The Town shall design, construct, and maintain public buildings and facilities in ways that reduce negative impacts on the environment and occupants by incorporating green building design and practices.

**PFS 8.1.1.4 Excellence in Design.** The Town shall design and construct town buildings and facilities that demonstrate excellence in architectural design and showcase the town's leadership in sustainability.

**PFS 8.1.1.5 Character and Context.** The Town shall design town buildings and facilities to complement the character and context of the surrounding area in particular the Sonoran Desert environment.

## 8.2 Police Services

Policies in this section provide for quality police services to serve and protect the long-term health, safety, and well-being of all areas of the Town. Cooperative programs with adjoining jurisdictions and State and Federal agencies will continue to be implemented to facilitate prompt response for a major emergency or event.

### GOAL PFS 8.2.1

**Crime and Law Enforcement.** Work cooperatively with the community, regional law enforcement agencies, local government and other entities to provide quality police service that protects the long-term health, safety, and well-being of our Town, reduces current and future criminal activity, and incorporates design strategies into new development.

#### Policies

**PFS 8.2.1.1 Staffing Standards.** The Town shall maintain sufficient staffing levels for both sworn police officers and civilian support staff in order to provide quality police services to the community.

**PFS 8.2.1.2 Response Time Standards.** The Town shall strive to achieve and maintain appropriate response times for all call priority levels to provide adequate police services for the safety of all Town residents and visitors.

**PFS 8.2.1.3 Technology to Improve Safety.** The Town shall work in partnership with appropriate agencies to incorporate technology in public and private development to increase public and personal safety.

**PFS 8.2.1.4 Coordinate With Neighbors.** The Town shall coordinate with the public safety service providers in neighboring municipalities to provide additional public safety services when necessary.

**PFS 8.2.1.5 Monitor Data.** The Town shall monitor data for the delivery of police services in the Town.

**PFS 8.2.1.6 Communication with the Community.** The Town shall maintain communication with the community to improve

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relationships and customer satisfaction, while continually exploring innovative means of communication.

### 8.3 Fire and Emergency Services

Policies in this section provide for coordinated fire protection and emergency medical services that serve all areas of the Town and support the needs of residents and businesses.

#### GOAL PFS 8.3.1

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**Fire Protection and Emergency Medical Services.** Provide coordinated fire protection and emergency medical services that support the needs of residents and visitors and maintains a safe and healthy community.

**PFS 8.3.1.1 Response Time Standards.** The Town shall require its service providers to maintain appropriate emergency response times to provide optimum fire protection and emergency medical services to the community.

**PFS 8.3.1.2 Advances in Technology.** The Town shall invest in, and incorporate, future technological advances that enhance the Town's ability to deliver emergency medical response, fire-rescue, and fire prevention services more efficiently and cost-effectively.

**PFS 8.3.1.3 Regional Cooperative Delivery.** The Town shall work with other agencies to promote regional cooperative delivery of fire protection and emergency medical services.

**PFS 8.3.1.4 Water Supplied for Fire Suppression.** The Town shall continue to pursue opportunities to ensure an adequate water supply by staying vigilant and engaged in the regulatory process and with the water providers.

**PFS 8.3.1.5 Wildfire Hazards on Private Properties.** The Town shall continue to require private property owners to remove excessive/overgrown vegetation (e.g., trees, shrubs, weeds) and rubbish to prevent and minimize fire risks to surrounding properties.

**PFS 8.3.1.6 Monitor Data.** The Town shall monitor data for the delivery of fire and emergency services in the Town.

**PFS 8.3.1.7 Communication with the Community.** The Town shall maintain communication with the community to improve relationships and customer satisfaction, while continually exploring innovative means of communication.

## 8.4 Code Compliance

Policies in this section focus on enforcing code requirements and providing adequate code department facilities, services, and staffing. Properties with public nuisance violations will not be permitted, and dangerous buildings must be either repaired or demolished. Effort will be taken to remedy blighted and deteriorated properties through Code Enforcement. Maintaining communication with residents and businesses is supported to develop public outreach, provide education, and to facilitate voluntary compliance with Town ordinances.

### GOAL PF 8.4.1

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**Compliance with Health and Safety Codes.** Improve the health, safety, and visual quality of the community by ensuring compliance with health, safety and zoning codes.

**PF 8.4.1.1 Facilities, Services and Staffing.** The Town shall provide facilities and staffing to maintain an aggressive and visible code enforcement program.

**PF 8.4.1.2 Code Requirements.** The Town shall enforce code requirements to ensure that existing properties meet health and safety standards.

**PF 8.4.1.3 Public Nuisance.** The Town shall require properties with identified public nuisance violations to eliminate or remove the conditions.

**PF 8.4.1.4 Deterioration, Blight, and Deferred Maintenance.** The Town shall require that properties be maintained to ensure a safe and healthy living environment, preventing blight and deterioration resulting from extensive deferred maintenance.

**PF 8.4.1.5 Communication and Education.** The Town shall work with residents, businesses, community organizations and news outlets in conducting public outreach and educational programs to promote voluntary compliance with Town ordinances.

## 8.5 Other Services

Policies in this section provide for the effective delivery of other services by the Town, other agencies, businesses or with the support from Town residents.

### GOAL PF 8.5.1

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**Other Facilities and Services.** To ensure that other public facilities and services are adequate to meet the needs of Town residents and businesses.

**PF 8.5.1.1 Monitor Services.** The Town shall plan for, and continue monitoring, the provision by other public service agencies or

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businesses for gas, water, electricity, telecommunications, cable, fire protection, and trash disposal. The Town shall intervene, when necessary, to ensure that such services are provided in a manner that is consistent with this General Plan and for the benefit of Town residents.

**PF 8.5.1.2    Undergrounding Utilities.** The Town shall encourage residents to continue participating in the cost sharing for underground utility conversion districts for the undergrounding of utility lines.

**PF 8.5.1.3    Environmental Design.** The Town shall ensure that municipal buildings, public landscaped open spaces and rights-of-way, and publicly-owned native habitat areas within the Town are designed to sustain and exemplify the environmental quality promoted by this Plan.

**PF 8.5.1.4    Community Events.** The Town shall continue to host and promote community events for Town residents such as the annual art show, Vintage Car Show, the Martin Luther King Day celebration, Vehicle Identification Number etching events, and other similar events that bring the community together.

**PF 8.5.1.5    Volunteer Services.** The Town shall continue to recruit and rely on volunteers to serve on the Town Council, various boards, commissions, and committees and as judges for the municipal court to reduce the cost of government and to keep in close touch with the needs of the community.

## 8.6 Cost of Development

The Cost of Development Element's objective is to avoid public subsidies of private development. It is possible new public infrastructure will be required for new developments or redevelopments. Also, the need for ongoing maintenance and upgrading of existing infrastructure will continue. The goals, policies, and programs of this element ensure that infrastructure maintenance and upgrading is financially feasible through the combined efforts of the Town, private developers and private suppliers of services to Town residents.

### GOAL CD 8.6.1

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**Cost of Development.** To ensure the provision of high quality public services and infrastructure while maintaining the Town's fiscal sustainability.

#### Policies

**PF 8.6.1.1    Evaluate Funding.** The Town shall identify and evaluate funding mechanisms for the provision of new and public

facilities and services for the improvement of existing Town facilities and services.

**PF 8.6.1.2 Legal, Reasonable Funding.** The Town shall ensure that capital improvement and infrastructure funding mechanisms adopted by the Town are legal and reasonable to new and/or existing development.

**PF 8.6.1.3 Impact Fees.** The Town shall investigate the need and potential to adopt development impact fees covering the cost of additional Town facilities and services required to meet the needs of new development.

## 8.7 Implementation Measures

The Public Facilities/Services and Cost of Development Element sets forth broad goals and policies related to community character and housing within the Town. Implementation requires translating these broad statements to specific actions, systematically evaluating progress, and active community participation.

The following implementation measures have been identified for Public Facilities/Services and Cost of Development and serve as a basis for the performance evaluation of Town staff, leadership and other Town volunteers in the execution of the General Plan.

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<b>Table 8.7-1 Public Facilities/Services and Cost of Development Implementation Program</b>		<b>2012-2015</b>	<b>2016-2020</b>	<b>2021-2030</b>	<b>Annual</b>	<b>Ongoing</b>
<p><b>1. Public Buildings and Facilities</b>                      The Town shall concentrate government facilities and activities in the Town Campus complex and ensure the facilities are accessible, incorporate green building design, demonstrate architectural excellence, and complement the character and context of the Sonoran Desert environment. Also, public landscaped open spaces, rights-of-ways and native habitat areas shall be designed to sustain and exemplify environmental excellence.</p>						X
<b>Implements Which Policy(ies)</b>	PFS 8.1.1.1, 8.1.1.2, 8.1.1.3, 8.1.1.4, 8.1.1.5, 8.5.1.3					
<b>Responsible Party(ies)</b>	Town Council with the support of Town Manager					
<p><b>2. Annual Report</b>                      The Town shall include in the Town Manager’s annual report an assessment of police, fire, and emergency service levels.</p>		X			X	
<b>Implements Which Policy(ies)</b>	PFS 8.2.1.1, 8.2.1.2, 8.3.1.1					
<b>Responsible Party(ies)</b>	Town Manager					
<p><b>3. Technology</b>                      The Town shall invest in and incorporate new technology into the Town’s police, fire, and emergency services in order to enhance the Town’s ability to deliver public safety services more efficiently and cost effectively.</p>						X
<b>Implements Which Policy(ies)</b>	PFS 8.2.1.3, 8.3.1.2					
<b>Responsible Party(ies)</b>	Town Council with support of Town Manager					
<p><b>4. Regional Cooperation</b>                      The Town shall continue to coordinate with public safety service providers, including police, fire and emergency services, in neighboring municipalities, and other state and federal agencies.</p>						X
<b>Implements Which Policy(ies)</b>	PFS 8.2.1.4, 8.3.1.3					
<b>Responsible Party(ies)</b>	Town Manager with support of Police Chief and Fire Marshal					

Table 8.7-1 Public Facilities/Services and Cost of Development Implementation Program		2012-2015	2016-2020	2021-2030	Annual	Ongoing
<p><b>5. Monitor Police Data</b></p> <p>The Town shall continue to monitor and publish in the Town Manager annual report, public safety data including but not limited to: response rates to service calls, types of service calls, number of arrests, number of moving violations, traffic fatalities, number of DUIs, and civilian complaints received against members in service.</p>					X	X
<b>Implements Which Policy(ies)</b>	PFS 8.2.1.5					
<b>Responsible Party(ies)</b>	Town Manager with support from Police Chief					
<p><b>6. Monitor Fire and Emergency Data</b></p> <p>The Town shall continue to monitor and publish in the Town Manager annual report, fire and emergency service data including but not limited to: fire incident outcomes, critical incident response standard, workforce safety, satisfaction rating, and financial management.</p>					X	X
<b>Implements Which Policy(ies)</b>	PFS 8.3.1.6					
<b>Responsible Party(ies)</b>	Town Manager with support from Fire Marshall and Town's fire service provider					
<p><b>7. Community Communication</b></p> <p>The Town shall maintain communication with the community through community meetings, the Town's website, social networking, media, and other methods deemed appropriate.</p>						X
<b>Implements Which Policy(ies)</b>	PFS 8.2.1.6, 8.3.1.7, 8.4.1.5					
<b>Responsible Party(ies)</b>	Town Manager with support from Police Chief , Fire Marshall, and Code Enforcement					
<p><b>8. Water for Fire Suppression</b></p> <p>The Town shall continue to stay engaged in discussions with the Town's water providers, Arizona Corporation Commission, and the Department of Water Resources to pursue opportunities for an adequate water supply.</p>						X
<b>Implements Which Policy(ies)</b>	PFS 8.3.1.4					
<b>Responsible Party(ies)</b>	Town Manager with support from Town Council and Water Utility Committee					

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Table 8.7-1 Public Facilities/Services and Cost of Development Implementation Program		2012-2015	2016-2020	2021-2030	Annual	Ongoing
<p><b>9. Code Enforcement for Health and Safety</b>                      The Town shall continue to require private property owners remove excessive vegetation through fire department and code enforcement efforts to prevent and minimize fire risks and shall strictly enforce code requirements to meet health and safety and zoning standards.</p>						<b>X</b>
<b>Implements Which Policy(ies)</b>	PFS 8.3.1.5, 8.4.1.2					
<b>Responsible Party(ies)</b>	Town Manager with support of Code Enforcement and Fire Marshal					
<p><b>10. Code Enforcement Staffing</b>                      The Town shall provide staffing, facilities, resources, and training necessary to maintain an aggressive and visible code enforcement program.</p>						<b>X</b>
<b>Implements Which Policy(ies)</b>	PFS 8.4.1.1					
<b>Responsible Party(ies)</b>	Town Manager					
<p><b>11. Nuisance, Blight, and Deteriorated Properties</b>                      The Town shall utilize all code enforcement resources, including prosecution, to require private property owners to remedy identified public nuisance violations, and shall require properties be maintained to ensure safety and health.</p>						<b>X</b>
<b>Implements Which Policy(ies)</b>	PFS 8.4.1.3, 8.4.1.4					
<b>Responsible Party(ies)</b>	Town Manager with support of Code Enforcement, Fire Marshall, and Town Attorney					
<p><b>12. Monitor Services</b>                      The Town shall continue to monitor, through the Town Manager annual report, services provided by others such as gas, water, electricity, telecommunications, cable, fire protection and trash disposal and intervene when necessary.</p>					<b>X</b>	<b>X</b>
<b>Implements Which Policy(ies)</b>	PFS 8.5.1.1					
<b>Responsible Party(ies)</b>	Town Manager with support of Town Council					
<p><b>13. Undergrounding Utilities</b>                      The Town shall encourage residents to continue participating in the cost sharing for undergrounding utilities, hosting informational meetings and facilitating discussions between residents and the utility companies.</p>		<b>X</b>				<b>X</b>
<b>Implements Which Policy(ies)</b>	PFS 8.5.1.2					

Table 8.7-1 Public Facilities/Services and Cost of Development Implementation Program		2012-2015	2016-2020	2021-2030	Annual	Ongoing
<b>Responsible Party(ies)</b>	Town Manager with support of Town Council					
<b>14. Community Events</b> The Town shall continue to host and promote events such as the annual art show, the Vintage car show, the Martin Luther King Day celebration, and explore ideas for new events and activities.						X
<b>Implements Which Policy(ies)</b>	PFS 8.5.1.4					
<b>Responsible Party(ies)</b>	Town Manager with support of Town Council					
<b>15. Volunteer Services</b> The Town shall continue to promote volunteering for the Council, various boards, commissions and committees, and judges for the municipal court.						X
<b>Implements Which Policy(ies)</b>	PFS 8.5.1.5					
<b>Responsible Party(ies)</b>	Town Manager with support of Town Council					
<b>16. Cost of Development</b> The Town shall identify legal and reasonable funding mechanisms, including the possibility of additional impact fees, as required for new development or redevelopment for the provision of additional public facilities and services						X
<b>Implements Which Policy(ies)</b>	PFS 8.6.1.1, 8.6.1.2, 8.6.1.3					
<b>Responsible Party(ies)</b>	Town Manager with support of Town Council					