TOWN OF PARADISE VALLEY RESIDENT GUIDE

Town of Paradise Valley
6401 East Lincoln Drive
Paradise Valley, AZ 85253
480-948-7411
www.paradisevalleyaz.gov

Paradise Valley Police Department
6433 East Lincoln Drive
Paradise Valley, AZ 85253
480-948-7418
www.paradisevalleyPD.com

Paradise Valley Municipal Court
6517 East Lincoln Drive
Paradise Valley, AZ 85253
480-404-7000
www.paradisevalleyaz.gov/municipalcourt

This Resident Guide provides general information about the Town of Paradise Valley and is subject to change without notice.

Cover Photo: One of four steel sculptures at the Municipal Complex, titled Universal Solar Shadowgraph by Jeff Zischke.
Page 3: Photos by Kathryn Gasser

Updated January 2016

INTRODUCTION

Welcome to the Town of Paradise Valley. This *Resident Guide* provides information on Town services that will be helpful and useful to new residents. We are pleased that you have selected Paradise Valley to be your home and invite you to contact Town staff or your elected officials at any time. Addresses and phone numbers are provided in this *Guide*, along with contact information for utilities and other agencies that service the Town and its residents.

Paradise Valley is one of the most exceptional communities anywhere, with a quality of life that is all but unmatched. We have several world class resorts that not only provide a source of revenue, but also provide outstanding amenities for our residents. We have places of worship, and both public and private schools.

Resident volunteerism began when our Town was incorporated in 1961. Hundreds of residents have come forward to serve on our various boards, committees and commissions – from the elected officials who sit on the Town Council, and the municipal court judges who sit on the bench, to the volunteers who make up our homeland security and crime prevention squad patrolling our neighborhoods. The result of all the hard work of so many dedicated resident volunteers is a safe and bright future for Paradise Valley. You are invited to become a volunteer.

Town government is committed to providing high quality public services to a community which values limited government. It makes every effort to enhance the community's unique character for its residents and people visiting from around the world. The Town Council expects its employees to act professionally, provide high quality customer service, exhibit teamwork, show respect for others, be accountable, be committed to transparency in their actions, and show an appreciation for the Town's heritage. The Town Council has adopted five strategic initiatives:

- Diligent preservation of Paradise Valley's special character by enforcing the land use policies identified in the Town's general plan, town code, and special use permit agreements
- Provision of high quality public safety services
- Regular investment in public facility and infrastructure projects
- Conscientious management of the Town's financial resources
- Consistent efforts to identify opportunities to create and promote a more sustainable community

Your council is and always has been committed to public safety as its primary goal. We are proud of our outstanding Police Department and superior partnership with the City of Phoenix Fire Department to provide you with state-of-the-art service and protection.

Our Town is well positioned financially and has a strong infrastructure to serve its residents so that they can continue to enjoy the exceptional quality of life that makes Paradise Valley so special. For more information on the Town, read this *Resident Guide* and visit our web site at www.paradisevalleyaz.gov.

I. TOWN GOVERNMENT

TOWN COUNCIL*

Mayor		
Michael Collins	O 480-315-1000	mcollins@paradisevalleyaz.gov
Vice Mayor		
David Sherf	C 310-729-2982	dsherf@paradisevalleyaz.gov
Council Members		
Jerry Bien-Willner	O 480-442-3532	jbienwillner@paradisevalleyaz.gov
Paul Dembow	O 602-569-6900	pdembow@paradisevalleyaz.gov
Mary Hamway	C 480-315-4635	mhamway@paradisevalleyaz.gov
Mark Stanton	C 602-799-2401	mstanton@paradisevalleyaz.gov
Maria Syms	C 602-430-0472	msyms@paradisevalleyaz.gov

***Council Members subject to change following the 2016 election results. Go to www.paradisevalleyaz.gov for update.**

MUNICIPAL COURT

J. Tyrell Taber, Presiding Judge	602-248-8203	
Jeanette Wiesenhofer, Court Director	480-404-7000	jwiesenhofer@paradisevalleyaz.gov

ADMINISTRATIVE STAFF

Kevin Burke, Town Manager	480-348-3690	kburke@paradisevalleyaz.gov
Andrew M. Miller, Town Attorney	480-348-3691	amiller@paradisevalleyaz.gov
Peter Wingert, Chief of Police	480-948-7418	pwingert@paradisevalleyaz.gov
James P. Shano, Public Works Director/ Town Engineer and Assistant to the Town Manager for Strategic Planning	480-348-3573	jshano@paradisevalleyaz.gov
Eva Cutro, Community Development Director	480-348-3522	ecutro@paradisevalleyaz.gov
Dawn Marie Buckland, Director of Administration and Government Affairs	480-348-3555	kbrooksby@paradisevalleyaz.gov
Duncan Miller, Town Clerk	480-348-3610	dmiller@paradisevalleyaz.gov
Robert Lee, Building Official/Fire Marshal	480-348-3631	rlee@paradisevalleyaz.gov
Jinnett Hancock, Human Resources Manager	480-348-3520	jhancock@paradisevalleyaz.gov

GENERAL INFORMATION

Incorporation: May 24, 1961 Type of Government: Council/Manager

Population: 13,154 Area: 16 square miles

Borders: Shea Boulevard to the north; Scottsdale Road to the east;
32nd Street to the west; Chaparral Road to the south (see map on page 3)

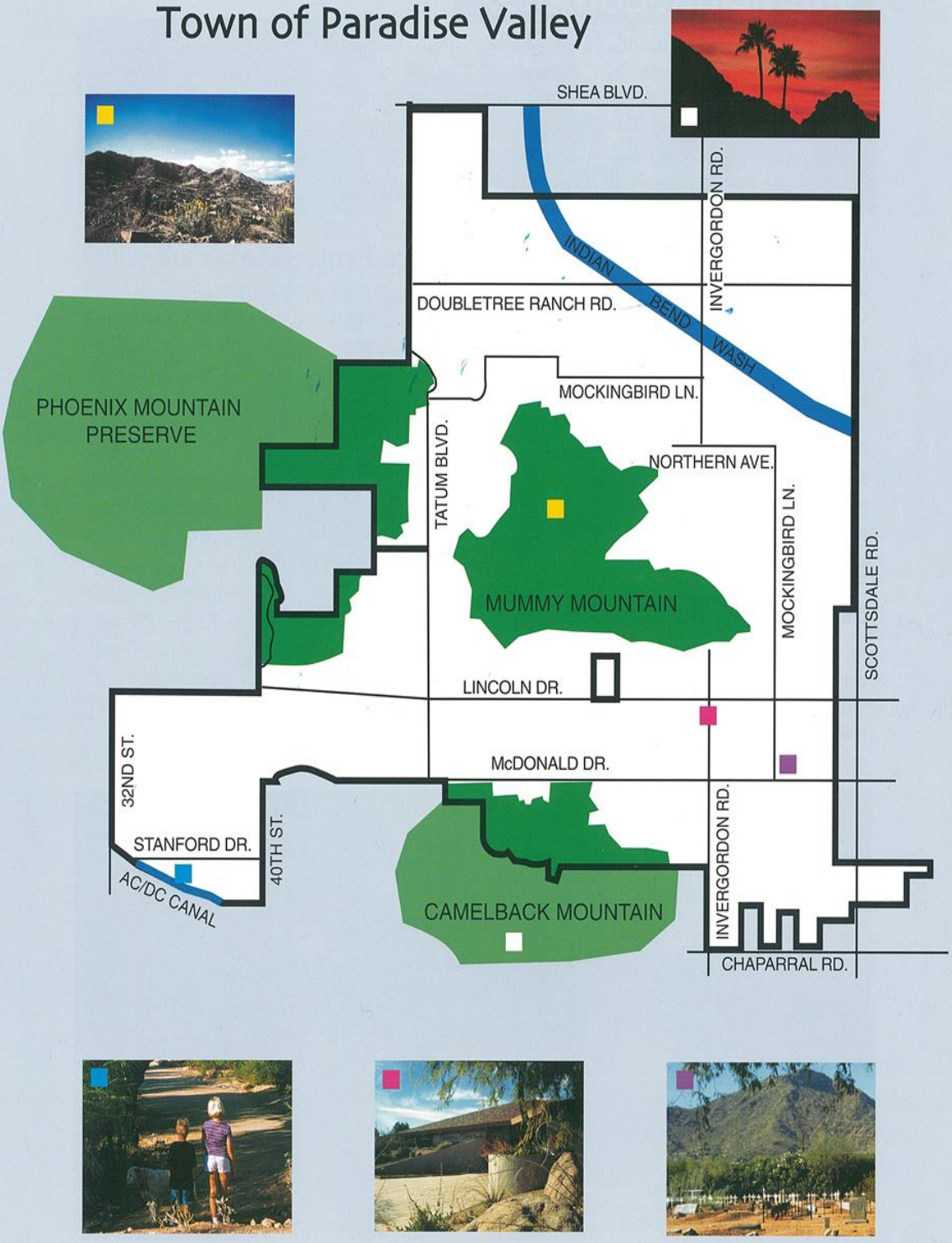
Address: 6401 East Lincoln Drive, Paradise Valley, Arizona, 85253

Web Address: www.paradisevalleyaz.gov and www.paradisevalleypd.com

Hours: Town Hall 8:00 a.m. to 12:00 p.m. and 1:00 – 5:00 p.m. M-F
Post Office 8:00 a.m. – 4:00 p.m. M-F
Police Administration Office 7:00 a.m. – 6:00 p.m. M-Th; Dispatch: 24/7
Public Works/Engineering 8:00 a.m. – 5:00 p.m. M-F
Municipal Court 7:00 a.m. – 6:00 p.m. M-Thurs.

General Information: Town Hall 480-948-7411 or Police 480-948-7418

Town of Paradise Valley



TOWN COUNCIL

Terms, Elections and Qualifications

Paradise Valley conducts elections by an all mail ballot process. Elections for Town Council are in even numbered years. The primary election is held in late August or early September and the general election is held the first Tuesday in November. The August/September primary election date is established by counting back 10 weeks (10 Tuesdays) from the November election date. Six Council Members are elected at-large in nonpartisan elections for staggered four year terms. The Mayor is elected every two years.

In order to run for Council, candidates must be 18 years of age, a registered voter and resident of the Town for at least one year prior to the election.

For additional information on elections, voter registration or absentee ballots, visit www.recorder.maricopa.gov, or contact the Maricopa County Recorder's office at 602-506-1511, or call the Town Clerk's office at 480-348-3610.

Political Districts

U.S. Congressional District 6
State Legislative District 28
Maricopa County Supervisorial Districts 2 and 3

Meeting Schedule

The Town Council meets on the second and fourth Thursday of each month, except November and December when meetings are held the first and third Thursdays. The Council does not meet during July and August. Council meetings generally start with a work/study session and are held at Town Hall in the Council Chamber. Meeting agendas are posted on the bulletin board in the lobby at Town Hall. Council meetings are broadcast live by video on the Town's website. Meeting agendas and minutes are posted online. To verify the meeting times, call the Town Clerk's office at 480-348-3610 or check the Town's website www.paradisevalleyaz.gov.

RESIDENT VOLUNTEER COMMITTEES

The Board of Adjustment reviews variances from the Town's zoning code. The Board meets the first Wednesday of each month, as needed, at Town Hall in the Council Chamber. Meeting agendas and minutes are posted online on the Town's website.

The Planning Commission reviews land use planning and specific land development proposals. Planning Commission meetings are held the first and third Tuesday of each month, as needed, at Town Hall in the Council Chamber. The meeting agendas and minutes are posted online and broadcast live by video on the Town's website.

Other resident volunteer committees including the Arts Advisory Committee, Historical Advisory Committee, Hillside Building Committee, and Mummy Mountain Preserve Trust are listed on the Town's website.

POSTAL SERVICES

The Town's post office is USPS contract station located in the main municipal building and is equipped to handle all mail except bulk mail and C.O.D. Post office hours are 8:00 am until 4:00 pm, Monday through Friday, 480-348-3535. Payment by cash or check only. Two U.S. mail drop boxes and a FedEx box are located in the south area of the Town Hall parking lot. www.usps.com.

Mail to residents is delivered from the Hopi Station main Post Office located at 8790 East Via de Ventura, Scottsdale, Arizona 480-998-9356. Post office mail boxes are only available at main post office locations.

TAXES AND REVENUES

The Town does not assess a primary or secondary tax on properties located within its borders. However, property taxes for other political subdivisions are collected by Maricopa County, the State of Arizona and various public school and special districts.

The Town's revenue sources include sales and bed taxes from its resorts; a share of the State sales, income and gasoline taxes; charges for services such as building permit fees and annual franchise fees from utilities; and interest from investments.

Another source of revenue is a fire service fee that went into effect January 2013 to offset the cost of providing fire protection. The fire service fee is billed monthly on the Town's utility bill and is determined by the square footage of a home. Owners of undeveloped parcels and raw land are charged $10 a month. Failure to pay will result in a fine and possibly other penalties. For more information, please contact the Town's Sewer, Alarm and Fire Billing Department at 480-348-3518.

QUICK TELEPHONE REFERENCE

Town Hall

General Information	480-948-7411
Telephone Device for Deaf (TDD)	480-483-1811
Town Manager/Mayor/Council	480-348-3690
Town Clerk	480-348-3610
Town Attorney's Office	480-348-3691
Budget & Finance	480-348-3555
Code Enforcement	480-348-3523
Human Resources	480-348-3520
Planning	480-348-3693
Building	480-348-3692
Building Inspections	480-348-3581
Public Works/Engineering	480-348-3695
Sewer, Fire and Alarm Billing	480-348-3518

Police

Emergency Fire Medical Ambulance	911
Public Safety Administration	480-948-7418
Alarm Monitoring	480-948-7418 or 480-948-7410
TDD (Telephone Device for Deaf)	480-951-8430
Crime Stop/False Alarm	480-948-7410
Silent Witness	480-WITNESS

Municipal Court

General Information	480-404-7000
Photo Enforcement Program	480-948-7418

Fire Department

Emergency	911
Non-emergency/General Information	602-495-5555

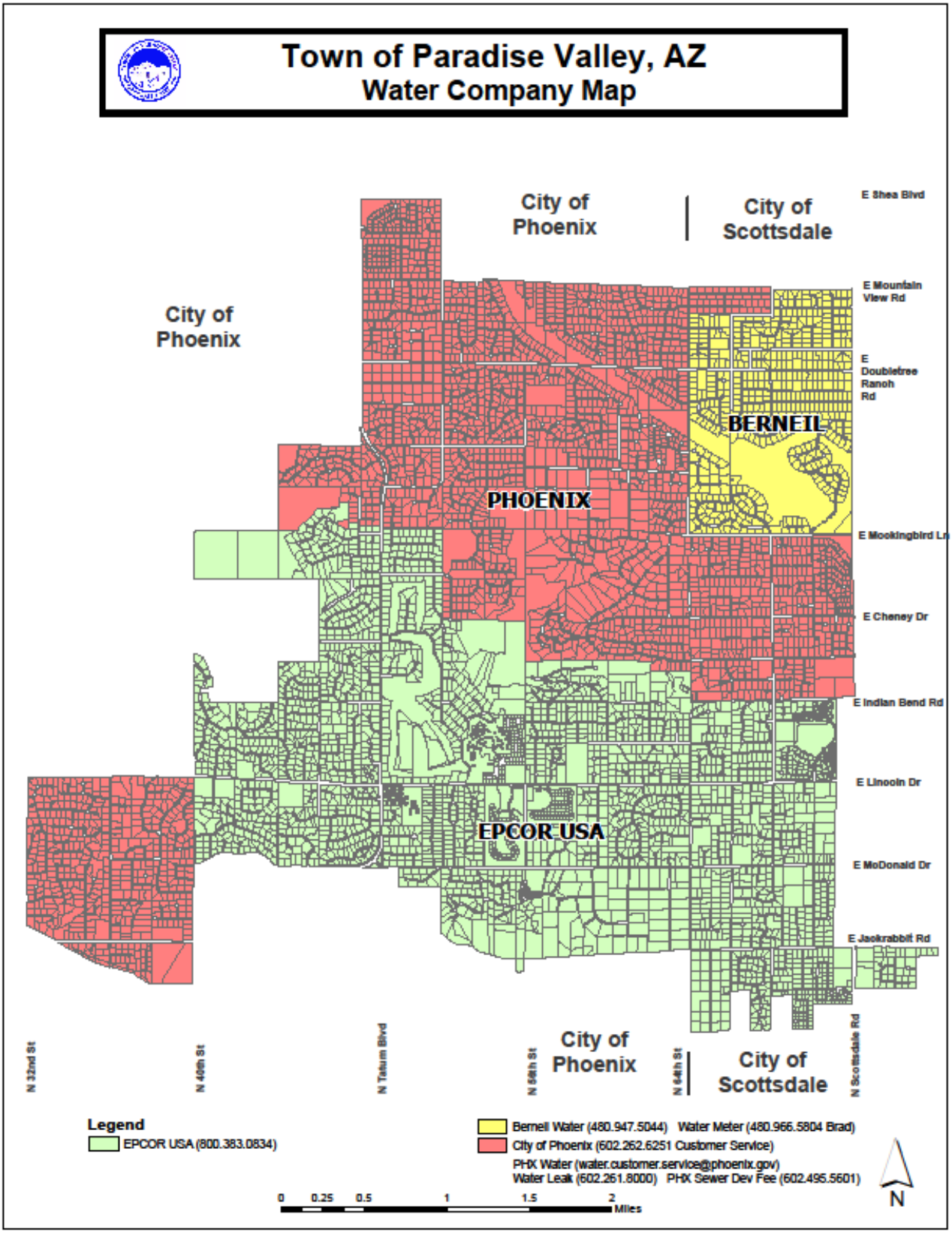
Utilities

Arizona Public Service	602-371-7171
Salt River Project	602-236-8888
Southwest Gas	602-861-1999
Cox Communications	602-277-1000
CenturyLink	800-954-1211

Water Companies

EPCOR USA Customer Service	800-383-0834
EPCOR (local)	480-948-3865
Berneil Water	480-947-5044
City of Phoenix	602-262-6251

Arizona Game & Fish	602-942-3000
Arizona Humane Society	602-997-7585
Maricopa County Animal Care & Control	602-506-7387
Mosquitos (www.maricopa.gov/envsvc)	602-506-6616
Roof Rats (www.maricopa.gov/envsvc)	602-506-6616
Snakes (Phoenix Herpetological)	602-550-1090


Town of Paradise Valley, AZ
Water Company Map
City of Phoenix
City of Scottsdale
City of Phoenix
E Shea Blvd
E Mountain View Rd
E Doubletree Ranch Rd
BERNELL
PHOENIX
E Mockingbird Ln
E Cheney Dr
E Indian Bend Rd
E Lincoln Dr
EPCOR USA
E McDonald Dr
E Jackrabbit Rd
N 32nd St
N 40th St
N Tatum Blvd
N 56th St
City of Phoenix
N 64th St
City of Scottsdale
N Scottsdale Rd
Legend
EPCOR USA (800.383.0834)
Bernell Water (480.947.5044) Water Meter (480.966.5804 Brad)
City of Phoenix (602.262.6251 Customer Service)
PHX Water (water.customer.service@phoenix.gov)
Water Leak (602.261.8000) PHX Sewer Dev Fee (602.495.5601)
0 0.25 0.5 1 1.5 2 Miles
N

II. UTILITIES AND SERVICES

UTILITIES

Cable TV Cable television is provided by Town license agreement with Cox Communications 602-277-1000, and CenturyLink 800-244-1111.

Electricity Town residents are served by Arizona Public Service, 602-371-7171, or Salt River Project 602-236-8888.

Natural Gas Natural gas is available to some areas of Town through Southwest Gas Corporation, 602-861-1999. 24-hour emergency 602-484-5407.

Telephone Telephone service is provided by CenturyLink 800-244-1111, or Cox Communications 623-594-1142. Cell phone service is provided through a Distributed Antenna System (DAS) located strategically throughout Town in 42 faux cactus plants. Currently, the cell phone providers include AT&T, and Verizon. According to the Town's agreement with Crown Castle, other wireless providers may co-locate in the DAS.

Sewer Homes connected to sewers are served either by the City of Phoenix through direct individual service arrangements, or by the City of Scottsdale through a master Town contract. Homes not connected to a sanitary sewer have septic systems. For additional information on sewer and septic, call the Town's Engineering Department at 480-348-3528.

Water Water service to homes is provided by one of three water utilities: City of Phoenix 602-262-6251, EPCOR USA 800-383-0834 or local 480-948-3865, or Berneil Water Company 480-947-5044. For information on the water supplier for a residence, call the Engineering Department at 480-348-3528.

SERVICES

Community Room

The Community Room is located in the Town Hall building south of the entrance lobby. It is available for meetings hosted by a Town resident of a non-profit organization or civic group. The meeting room capacity is 175. Audio visual equipment is available. Please contact the Town Manager's office 480-348-3690 to reserve this room.

Library Residents may apply for borrowing privileges through libraries in the cities of Scottsdale and Phoenix. www.scottsdalelibrary.org and www.phoenixpubliclibrary.org.

Sidewalks and Bike Lanes

Some areas of the Town have sidewalks for pedestrians, joggers and bicyclists. Many of the Town's primary streets also have painted bicycle lanes. Homeowners are responsible for keeping the sidewalk abutting their property free and clear of debris and obstacles.

Parks Barry Goldwater Memorial, 6501 North Tatum Boulevard, at Lincoln Drive in Paradise Valley. The memorial is a small desert landscaped park dedicated to Barry Goldwater, a long-time resident and statesman. Goldwater was a U.S. Senator, presidential candidate, avid photographer and friend of the Native American community. A nine foot bronze statue by artist Joe Beeler stands in the native plant garden. Open daily from sunrise to sunset. Parking and entrance from Tatum Boulevard only. Free.

Kiva Athletic Field, 6911 East McDonald Drive, just south of Kiva Elementary School in Paradise Valley. The field is open weekends to anyone for playing sports and is used for youth sports from 4:00 to 9:00 p.m. Monday – Friday. Other events are subject to a special event permit filed at Kiva School, City of Scottsdale, and Town of Paradise Valley. For more information call 480-348-3523. No dogs allowed ARS-13-1502A1. Free.

McCormick-Stillman Railroad Park, 7301 East Indian Bend Road, in the City of Scottsdale. This park has a memorial pavilion with a nine foot bronze sculpture titled "Giddy-Up Daddy" honoring Paradise Valley resident, Bil Keane (1922-2011). Keane was the creator of the Family Circus cartoons. The statue was placed in this family park where many people, especially children, can enjoy it. Please visit www.therailroadpark.com for more information. Free.

Echo Canyon at Camelback Mountain, 4925 East McDonald Drive, and Cholla Trail, 6131 East Cholla Lane, both in the City of Phoenix. Parking lot and hiking trails are open from sunrise to sunset daily. For more information, please visit www.phoenix.gov/parks/trails/locations/camelback. Free.

Schools Most residents are served by Scottsdale Unified School District #48 Education Center, 3811 North 44th Street, Phoenix, Arizona 85018, 602-952-6100. Kiva Elementary School, 6911 East McDonald Drive 480-484-2200, and Cherokee Elementary School, 8801 North

56th Street 480-484-8700 are located within the Town. For a complete list of schools, go to www.susd.org.

Residents living west of Tatum Boulevard and south of Lincoln Drive are served by Creighton Elementary School District, 2702 East Flower, Phoenix, 602-381-6000 and Phoenix Union High School District, 4502 North Central Avenue, 602-271-3100.

There are also several private, charter and parochial schools located in the Town.

Street Maintenance

The Public Works Department 480-348-3589 provides street maintenance services including periodic patching and sweeping. Each year the capital budget allows for several miles of Town streets to be resurfaced.

Local Newspaper

The Town of Paradise Valley Independent is published weekly and mailed directly to homes in the 85253 area code. Call 623-445-2777 or 1-800-282-8586, or visit www.arizona.newszap.com.

Maps Street address maps of the Town of Paradise Valley, homeowner's association maps and other maps can be viewed on the Town's website www.paradisevalleyaz.gov.

Public Transportation

Valley Metro public bus routes in Town run along Tatum Boulevard and Scottsdale Road www.valleymetro.org.

Trash Collection

Solid waste collection is provided by three privately owned companies. Residents can subscribe to any one of the following licensed companies:

Area Disposal	480-515-4300
Greenline Waste and Recycling	480-550-8055
Republic Services	602-237-2078
Waste Management	602-268-2222

Containers may be placed at the curb the night before collection day, and must be removed from the street and stored in a screened area by the end of the collection day.

Pick up for uncontained trash and recycling can be arranged with one of the licensed companies. Information on the disposal of household hazardous waste materials may be obtained by contacting the Public Works Department at 480-348-3695.

Recycling Newspapers, cardboard and other paper may be taken to recycling containers at Kiva and Cherokee Elementary Schools.

Telephone books are collected annually in a container located in the Town's parking lot in front of the Public Works building. Only telephone books are to be placed in this container.

Marriage Licenses

Marriage licenses are issued by Maricopa County. The closest location for Paradise Valley residents is the Northeast Regional Court Center 602-506-3360, 8:00 a.m. to 5:00 p.m., 18380 N. 40th Street (just south of Union Hills), Phoenix, AZ 85032. Maricopa County maintains an excellent website on the requirements for marriage licenses, marriage license office locations, hours, and phone numbers at www.clerkofcourt.maricopa.gov/marlic.asp.

Passports

The City of Scottsdale provides convenient walk-in passport services at One Civic Center Building - Business Services, 7447 East Indian School Road, Suite 110, Monday, Tuesday, Thursday and Friday 8:00 a.m. to 12:00 p.m., Wednesday 9:00 am to 12:00 p.m., 480-312-7277. No appointment necessary. In addition to passport fees, a separate $25 administration fee payable to the City of Scottsdale will also be incurred.

III. RESIDENT AND NEIGHBORHOOD RESPONSIBILITIES AND PROGRAMS

Dumping and Littering

It is a violation of the Town code to dump dirt, rubbish, landscape clippings and construction debris on Town streets, public rights of way or on private property. Residents are asked to contact the Town's Code Enforcement Officer at 480-348-3523 to report a dumping or littering violation.

Drainage Washes

Residents are responsible for keeping all drainage ways and washes on private property clean and clear of debris. It is a violation of the Town code to impede the flow of water in any natural waterway or drainage easement in the Town. An unmaintained wash cannot only result in flooding your home, but it can also affect your neighbor's home. The natural drainage must not be altered in any way, and the point of entry/exit of the water running through a property must not be changed.

Fire Hydrants

It is the responsibility of the property owner to keep fire hydrants on or immediately adjacent to their property clear of vegetation and debris. There must be a minimum of 3 feet clearance around all fire hydrants.

Grading

Property owners may not grade their property without Town Engineer's approval. A grading plan must be submitted to the Town's Community Development Department for approval prior to starting any grading or drainage alterations.

Special Event Permits

Special events such as parades, runs, block parties, film production and other activities which would temporarily use a valet service and/or public street parking will require a special event permit. Events requiring the use of a tent or other temporary structure also require a permit. Special event permits are issued by the Code Enforcement Officer 480-348-3523.

Landscaping Guidelines

The Town has developed Landscaping Guidelines which lists native trees and shrubs that can be used to promote a desert vegetation environment. Residents wishing to follow these guidelines for their property can obtain the list from the Community Development Department.

IV. PUBLIC SAFETY

POLICE SERVICES

Police service is available 24 hours a day, seven days a week.

Police, fire or medical emergency	911
Police service, report criminal activity, cancel false alarms	480-948-7410
Main number not requiring a police officer	480-948-7418
TDD (Telephone Device for Deaf)	480-951-8430
Police Department website	www.paradisevalleypd.com

HOME AND NEIGHBORHOOD SECURITY

CodeRED® Notification Program

Any message regarding the safety, property or welfare of the community will be disseminated using the CodeRED® system. These may include AMBER alerts, notification of hazardous traffic or road conditions, boil water advisories, or evacuation notices. This is a free service to quickly deliver messages to the entire Town or to targeted areas in the event of an emergency. For additional information please call 480-948-7418, or to enroll 480-948-7410, or visit www.paradisevalleypd.com.

Social Media Outreach

The Police Department offers various ways to alert residents on issues in their neighborhood. Whether it's a crime that just occurred, locating a child that has gone missing, a hazardous material situation, major road closures, or any other instance where the public needs to be aware, the Police Department will contact you in a manner you would like to be notified.

- Click on “Notify Me” on the Police Department website www.paradisevalleypd.com to sign up to receive email notifications or a text message every time the Police Department updates its “Press Release” section. The map under “Crime Map & Stats” shows the recent crime types, dates and report numbers. This section is updated hourly.
- Facebook – follow us @PVPolice
- Twitter – @PVPolice
- Smart Phone – our “app” will allow you to keep in contact with the Police Department. For example, you can take and send photos of graffiti directly to the Police Department for action via the app. Search for and download the free app “my PD app” and select Paradise Valley Police Department.
- Nextdoor.com is a private, free and secure social network site used by the Paradise Valley Police Department. The police department

and the residents use Nextdoor to discuss community issues, crime and safety concerns or to post. https://nextdoor.com/agency/town-of-paradise-valley/?i=bfgudxxggczxyqfumczk

Alarm Monitoring

Alarm monitoring service is available from the Police Department for a subscription fee. Residential alarm signals are directly monitored, dispatched, and responded to by Paradise Valley Police Officers. For additional information on the Town's alarm monitoring service, contact the Town's Alarm Support Specialist at 480-948-7418.

False Alarms

To cancel a false alarm and avoid assessments, immediately call 480-948-7410, day or night. One free false alarm is allowed in a calendar year.

Vacation Watch

Vacation watch service is provided to all Town residents. Residents may visit the Police Department to complete an information card, or go to www.paradisevalleyaz.gov/documentcenter/view/3777 to print the form which can then be dropped off at the Police Department. Police officers will conduct periodic checks of your home while you are away for periods of one week or longer, up to four weeks, if the home is not occupied.

Crime Prevention

The Town's Community Resource Officer (CRO) is available to conduct neighborhood safety and crime prevention meetings for interested residents upon request. The CRO is trained and prepared to make presentations and provide printed materials at homeowner association meetings, or at individual homes. He will also present community events and classes for the Town such as VIN etching, Watch Your Car Program, identity theft prevention, computer, cell phone and battery recycling, bicycle safety, paper shredding, self-defense, firearm safety programs, and other events. For additional information, please contact the CRO 480-348-3597. A map of the six Paradise Valley neighborhoods can be viewed online at www.paradisevalleypd.com.

Door-to-Door Solicitation

Except for non-profit groups, solicitors are required to register with the Town of Paradise Valley Police Department and to carry a solicitation permit issued by the Police Department. If a resident is unsure if a solicitor is permitted, promptly contact the Police Department 480-948-7410. To discourage unwanted solicitors, canvassers and peddlers, residents may post “No Trespassing” signs.

TRAFFIC AND PARKING

Speed Limits

Speed limits are clearly posted on Town streets and are strictly enforced by conventional radar, photo radar and red light camera systems. Paradise Valley has the longest continuously operating photo enforcement safety program in the nation. Since the program was instituted in 1987, traffic collisions have been reduced about 45%. The Paradise Valley Police Department also has a photo enforcement system for red light violators. Photo enforcement citations are processed by contract with Redflex and mailed to the registered owner of the vehicle. For additional information, call the Paradise Valley Police Department 480-948-7418, or visit www.paradisevalleypd.com.

Traffic Complaints

Contact the Town's Police Department at 480-948-7410 to report traffic problems. Residents may sign a waiver allowing officers to park on their property to monitor traffic violations in their neighborhood. Residents and neighborhood groups may also request speed display trailers or a mobile photo radar unit for streets with excessive speeding.

Parking

A number of neighborhoods have posted parking restrictions. Temporary parking permits for special occasions are available from the Police Department.

VEHICLE RESTRICTIONS

Motorbikes, Motorized Skateboards and Trucks

It is unlawful to operate any motor vehicle, motorcycle or mini-bike on the private property of another without the permission of the owner; on the streets of the Town without a valid driver’s license; and on any recreation path, public sidewalk or canal bank.

Motorized skateboards may not be operated on sidewalks, on streets with speed limits higher than 25 miles per hour, or on McDonald Drive. No one under the age of 14 may operate a motorized skateboard. A safety helmet and footwear are required.

The Town prohibits all trucks weighing more than 10,000 pounds from using Town streets except for local deliveries.

ANIMALS

Horses

Some subdivisions have deed restrictions which prohibit horses. The Town allows two horses for each full acre in zoning districts R-175 and R-43. It is the resident's responsibility to contain their horses within their property.

Dogs

Dog licensing is under the jurisdiction of Maricopa County Department of Animal Care and Control. Dogs must be licensed every year and have a rabies vaccination every three years. For more information, call Animal Care and Control 602-506-7387.

The Town has a leash law which requires that dogs be physically restrained or under the control of the owner or qualified trainer at all times. The Town Code mandates the immediate picking up and removal of animal wastes.

Animal Noise

The owners of animals or fowl whose noise annoys neighbors may be subject to civil or criminal prosecution, or the Town may issue an Order of Abatement. To report a complaint or for information about the report-filing process, contact the Police Department at 480-948-7410.

Lost Pets

Contact the Police Department dispatcher at 480-948-7410 to inquire if a pet has been brought to the station or is being kept by a resident. Lost pets may also be reported or located through the County-wide PETS 911 system, through the website at www.Pets911.com, or by telephone at 1-888-PETS911. For other animal issues contact Maricopa County Animal Control at 602-506-7387.

SPECIAL SERVICES

Fingerprinting

The Police Department performs fingerprinting services for Town residents Wednesdays only between 3:00 pm to 3:30 p.m. for a fee. Individuals being fingerprinted must provide cards from the agency requesting fingerprints. For additional information call 480-948-7418.

Police Volunteers

The Police Department uses Paradise Valley resident volunteers for Homeland Security/Crime Prevention and for special events. There is a standard application and screening process for all volunteers that includes fingerprinting and a background investigation. Residents interested in serving should contact the Town's Community Resource Officer who supervises the program at 480-348-3597.

Paper Shredding

The Town has a paper shredding program for its residents twice per year. Residents can take items to a shredder located in the Town Hall parking lot. To find out when the next shredding event will take place, please contact the Town's Community Resource Officer 480-348-3597, or visit www.paradisevalleypd.com.

Drug Disposal Program

The Town has a permanent unwanted prescription drug disposal program. To dispose of excess and expired prescription and over the counter medications, ointments and vitamins, residents are encouraged to use the secure drop off box conveniently located in the Police Department lobby, 6433 East Lincoln Drive. Anyone can drop off unwanted drugs at any time day or night, no questions asked. For more information about this program, please contact the Town's Community Resource Officer at 480-348-3597.

Classes

The Police Department conducts CPR, first aid and drowning prevention classes throughout the year. For more information contact the Town's Community Resource Officer 480-348-3597.

V. FIRE SAFETY

FIRE DEPARTMENT

The Town of Paradise Valley and the City of Phoenix have an intergovernmental agreement for fire protection services. The Town's two fully equipped fire stations are operated by Phoenix firefighters. The operating costs of the fire stations are shared by both entities. Every Phoenix fire engine has two paramedics on board.

LOCATIONS

Fire Station No. 1	8444 North Tatum Boulevard, Paradise Valley, Arizona, 85253 (Pumper 91)
Fire Station No. 2	6539 East Lincoln Drive, Paradise Valley, Arizona, 85253 (Pumper 92)

PHONE NUMBERS

Fire & Medical Emergency	911
Non-emergency/General Information	602-495-5555

AMBULANCE SERVICE

The Town has contracted with PMT for ambulance service. For any medical emergency, call 911.

WEEDS

Fire prevention and Town aesthetics are shared responsibilities. Property owners and tenants are required to keep their property and the land between their property and the street or road free from weeds and from the accumulation of rubbish, debris and other matter. It is unlawful to permit weeds, brush, grass or other dry weedy vegetation to grow to a height of more than six inches. Absentee owners of undeveloped lots or vacant homes should arrange for property maintenance. Contact the Code Enforcement Office at 480-348-3523 to report a violation.

BURNING

Because of a fire hazard, outdoor burning of trash, tumbleweeds and other brush is prohibited.

ADDITIONAL SERVICES

Fire Sprinkler Inspections

The Town's Community Development Department provides fire sprinkler inspections for a fee. For more information, call 480-348-3692.

Blood Pressure Checks, CPR & Public Education

Phoenix Fire Department provides free blood pressure checks at both fire stations, when the fire crews are available. Phoenix Fire Department conducts chest compression CPR classes for a fee. Contact Phoenix Firefighters Union 602-277-1500 for locations of classes or the American Red Cross 602-336-6660. Phoenix Firefighters Union will come to you in your home for classes of 8 or more persons. Classes offered are Complete First Aid, Babysitting, and CPR.

VI. MUNICIPAL COURT

LOCATION AND JURISDICTION

The Paradise Valley Municipal Court building is located at 6517 East Lincoln Drive, Paradise Valley, Arizona, 85253. The Court is part of the State of Arizona Judicial System. The Court's jurisdiction includes civil traffic, criminal traffic and misdemeanors, Town of Paradise Valley code violations and juvenile offenses. All offenses filed in the Municipal Court must have occurred within the Town limits.

HOURS OF OPERATION

The Town's Municipal Court building is open from 7:00 a.m. to 6:00 p.m., Monday through Thursday. 480-404-7000 or visit http://paradisevalleyaz.gov/municipalcourt

PHOTO ENFORCEMENT CITATIONS

For information on traffic citations issued by Paradise Valley's Photo Radar Enforcement Program, call the Municipal Court 480-404-7000 or the Town's Police Department 480-948-7418.

PROTECTIVE ORDERS

Upon a petition to the Municipal Court, protective orders may be issued. These orders include protection in harassment and domestic violence cases. The incident need not have occurred within the Town to qualify for a protective order to be issued by this Court.

VII. COMMUNITY DEVELOPMENT

BUILDING

The Town of Paradise Valley's building and zoning regulations and practices may be more restrictive than other communities. Residents purchasing property in the Town for development, significant remodeling, or for investment, are advised to become familiar with the Town's zoning ordinance, and the Town's policies and practices relating to development.

All construction related activities require a building permit issued by the Town. Development must be in conformance with the adopted Building Codes. For Building Code information, please contact the Community Development Department at 480-348-3692.

ZONING

The Town is primarily zoned for single-family residential use, allowing one home per lot. No multiple housing units are permitted. Most of the Town is zoned R-43, which means the size of each lot must be at least one acre. Some areas of Town are zoned R-175 residential 4 acres, R-35 residential 35,000 sq. ft., R-18 residential 18,000 sq. ft.-and R-10 residential 10,000 sq. ft. There are also some residential lots that are zoned R-43, but were less than one acre when they were annexed into the Town. These properties are called non-conforming lots and are legal because of pre-existing conditions.

Any land use other than residential must be within an authorized Special Use Permit district, which may only be granted after public hearings before both the Planning Commission and the Town Council. Some currently authorized special uses include religious facilities, resorts, medical clinics, golf courses, and private schools.

The Town's Zoning Ordinance contains information on building and structure heights, setbacks and lot coverage. For additional information, please refer to www.paradisevalleyaz.gov, or call the Community Development Department at 480-348-3692.

HILLSIDE CONSTRUCTION

All applications for construction on a hillside lot must be approved by the Hillside Building Committee prior to issuance of a building permit. All painting of homes, roofing, outdoor lighting, walls and fences, lot disturbance, and landscaping must be approved by the Town. For information regarding hillside construction and remodeling, contact the Community Development Department at 480-348-3592.

FLOOD CONTROL

The Phoenix area is subject to periodic serious flooding. The Town has implemented effective flood control measures in recent years. The Town has a Flood Plain Ordinance mandating strict controls on construction in areas subject to flooding. No construction of any kind is permitted within Indian Bend Wash without a Special Use Permit.

RIGHT-OF-WAY MAINTENANCE

Property owners are responsible for the maintenance in the right-of-way abutting their property, including the trimming and watering of landscaping. The property owner's responsibility includes the area located between the property line and the curb line.

It is unlawful to construct anything in the Town right-of-way without the Town's written permission. Before commencing any construction on the Town right-of-way, such as a mailbox or driveway marker, residents must contact the Town's Engineering Department 480-348-3695. Walls, fences, and entry gates are totally prohibited in the right-of-way.

MAILBOXES

Mailboxes may be constructed in the right-of-way after the issuance of an encroachment and building permit. Mailboxes must not exceed 2 feet by 2 feet in size and 5 feet 4 inches in height. Permits for mailboxes may be obtained at the Community Development Department 480-348-3692.

OUTDOOR LIGHTING

Tennis court lights and other outdoor lighting are permitted subject to certain restrictions. For hillside development, outdoor lighting design standards for buildings and landscaping are regulated by the Paradise Valley hillside ordinance. Residents should contact the Building Safety Manager 480-348-3631 if any outdoor lighting is contemplated.

VIII. CODE ENFORCEMENT

COMPLAINTS HOTLINE

For zoning or other code violations, call the Code Enforcement Officer at 480-348-3523.

SIGNS

The Town prohibits the placement of any structure or sign in the public rights-of-way, except for political signs, which are still subject to certain limitations. Unauthorized structures or signs in the rights-of-way are dangerous and cause a distraction to motorists. All signs on private property must be in accordance with Article XXV Signs of the Town Zoning Ordinance. To report sign violations call 480-348-3523.

YARD SALES

Garage, yard or estate sales must be held within the homeowners property lines and limited to the hours between 7:00 a.m. and 5:00 p.m. The garage, yard or estate sales must sell items that are related to residential use of that property and goods or items must not be brought in from a commercial enterprise or business for the specific purpose to sell or auction. All signage must be placed back from the curb a minimum of 10 feet. No signs are to be placed on medians or sidewalks. No balloons or flags should be attached to the signs. All signs must be removed at the end of the daily allowed hours.

HOME OCCUPATIONS

Certain home occupations in single-family dwellings may be allowed subject to the regulations in Article XVI of the Town's Zoning Ordinance. Please contact the Town Clerk's office at 480-348-3690 to inquire about a home occupation business license.

DRAINAGE WASHES

Residents are responsible for maintaining and keeping clean and clear all drainage ways and washes on their property even if the wash is located outside a wall but within their property line. Washes should be maintained or restored to its natural condition at least once a year before monsoon season (beginning June 15 and ending September 30). It is unlawful to impede the flow of water in any natural waterway or drainage easement in the Town.

SCREENING VEHICLES

Inoperable vehicles, trailers, boats, motor homes, and other similar vehicles must be properly stored and screened from public view.

POOLS AND OTHER BODIES OF WATER

All pools, spas, fountains, or other bodies of water must be properly maintained and must not create a safety hazard, harbor insect infestation, be polluted, or become stagnant.

All new pools and other bodies of water with a depth of 18” or greater must be protected by an enclosure meeting the requirements of Article V of the Town Code. However, a five-foot barrier above grade for new or old swimming pools measured on the side which faces away from the swimming pool, is recommended. These design barriers are intended to provide protection against potential drownings and near drownings.

LANDSCAPE MAINTENANCE

All landscaping including the right-of-way must be maintained in a healthy condition and must not contain weeds, dry or dead vegetation. Property owners and tenants are required to keep all weeds, grasses and other noxious growth cut and removed from the property. Trees and other plants need to be trimmed so branches do not hang over sidewalks or the right of way. Accumulation of rubbish, debris and other unsightly matter must not be kept on property.

CORNER VISION

Corner vision code standards must be strictly adhered to at and near street intersections. For public safety, the Town Code sets limitations on the height of fences, walls, gateways, ornamental structures, hedges, shrubbery, and other items on corner lots. To report corner vision obstructions contact the Code Enforcement Office 480-348-3523.

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